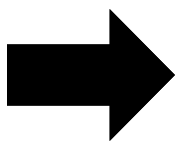


Photo Estimating Example



Our longtime customers contacted us to schedule their vehicle which was damaged by an Allstate insured. They advised they had a check in the amount of **\$953.36** for the damages that Allstate sent to them after they sent in photos of their damaged vehicle and wanted to know if the repairs would be completed within a week. As we had not inspected the damages we advised our customer that we needed to get it in for repairs and dismantle to verify if there were any hidden damages. As there was no estimate given to our customer, we contacted Allstate to request their paperwork.



INSURED: [REDACTED]
CLAIMANT: [REDACTED]
IN PAYMENT OF: LOSS ON 1/17/2016

PAY: NINE HUNDRED FIFTY-THREE DOLLARS AND THIRTY-SIX CENTS

Allstate

TO THE ORDER OF [REDACTED]

VOID IF NOT PRESENTED WITHIN THREE HUNDRED, SIXTY-FIVE DAYS OF DATE OF ISSUE

POLICY NUMBER	CLAIM NUMBER
TAX-ID	DESK, LOC EMPLOYEE ID
IVSC	INZLY
Bank of America NA Atlanta, Dekalb City, Georgia	Bank of America Customer Connection

64-1278
611

953.36

INVOICE NUMBER	MCO	DATE ISSUED
	2420	02/10/2016

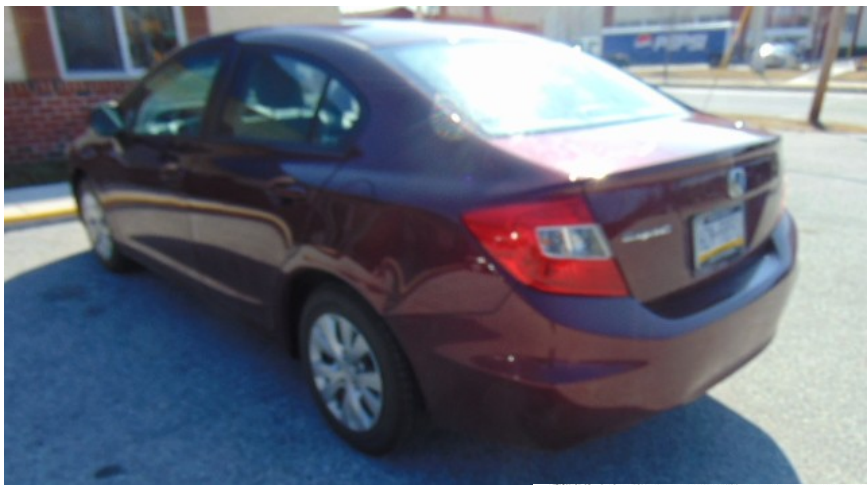
161546450

COMPANY: ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY

Amun K. Gupta
Samuel D. Rich

AUTHORIZED SIGNATURES

SECURITY FEATURES PROVIDED. SEE DETAILS ON BACK



Upon our physical inspection of our customer's 2012 Honda Civic we contacted Allstate on 3/7/16 to request a supplement inspection as this vehicle was underwritten and short paid via their Photo Estimating paperwork. Our customer's vehicle waits until 3/11/16 for Allstate to physically inspect the damages and they agree with our assessment and writes a supplement for **\$1,194.66**, with a total repair of **\$2,148.02**.

CLAIM NO. [REDACTED]
INSURED [REDACTED]
CLAIMANT [REDACTED]
IN PAYMENT FOR [REDACTED]

PAY: In payment for Property Damage Liability for Date of Loss 1/17/2016

TO THE ORDER OF CRAWFORDS AUTO CENTER and [REDACTED]

302 W UWCHLAND AVE, DOWNINGTOWN, PA 19335 US

VOID IF NOT PRESENTED WITHIN THREE HUNDRED SIXTY-FIVE DAYS OF THE DATE OF ISSUE

Allstate

Bank of America Customer Connection
Bank of America NA
Atlanta, Dekalb County, Georgia

554240748

Date 3/11/2016
RMCO 3850

Check 554240748
Employee RICHARD FOLE JR

\$ **1,194.66**

Allstate Fire and Casualty Insurance Company

Richard Fole Jr

AUTHORIZED SIGNATURES

SECURITY FEATURES PROVIDED. SEE DETAILS ON BACK

Another example of why Photo Estimating does not benefit the consumer. How does Photo Estimating indemnify the consumer as per the insurance contract? It gives the insurance company the opportunity to short pay the unknowing consumer and profit from the loss! A physical inspection by a certified state licensed physical damage appraiser protects your automotive investment and the safety of your family along with the safety of the Commonwealth's motoring public.

Brought to you by the PA Collision Trade Guild

PHOTO ESTIMATING

DOES NOT WORK